



## Information Assurance Study of the students and Masters activities

Dear Respondents - students and masters of Batumi Navigation Teaching University! The purpose of this survey is to study the students' opinions and evaluate quality of educational, scientific, cognitive and other informational services. The results of the survey will be used to generalize and activate appropriate measures.

Dear Respondents, Please choose and mark answers acceptable for you.

### 1 Period of Survey

- 2017-2018 Academic year     
  Fall semester     
  Spring semester

### 2 Higher education level

- Bachelor     
  Master

### 3 Academic year of Educational program studying

- First     
  Second     
  Third     
  Fourth

### 4 Faculty

- Logistics     
  Marine engineering

### 5 How often do you use BNTU library?

- Regularly     
  1-2 times a week     
  1-2 times in the semester     
  I almost don't use it

### 6 How do you assess the quality of Internet and Wi-Fi in BNTU?

- I use Wi-Fi, its quality is satisfactory  
 Almost do not use Wi-Fi, because of its low quality  
 I do not use Wi-Fi almost because I do not need it  
 არ ვსარგებლობ Wi-Fi, რადგან არ ვიცილი ამ შესაძლებლობის შესახებ

### 7 რამდენად გაკმაყოფილებთ ბიბლიოთეკის ფონდები (დაცული მასალები და მათი რაოდენობა)

- სავსებით მაკმაყოფილებს  
 არა, რადგან ზოგიერთი მასალა არ მოიძებნა  
 პასუხი არ მაქვს, რადგან თითქმის არ ვსარგებლობ ბიბლიოთეკით

### 8 Do you use BNTU and libraries electronic resources?

- Yes, regularly     
  2-3 times in the semester     
  Very rarely  
 No, because I do not need it     
  No, because I did not know about this possibility

**9 What BNTU resources do you use to find information**

- Electronic Catalog of Library
- Resources of Online libraries , (Wetherbys Library), OpenBiblio
- Materials protected on electronic trains
- Electronic books of the library
- BNSU website
- None of the above
- Other (please specify)

**10 Besides learning, do you participate in various activities of BNTU?**

- I am participating in scientific conferences
- I prepare reports / articles
- I am participating in cognitive events, at the Olympics, in competitions
- I'm participating in creative, sports, other events.
- I don't participate none of the above
- Other (please specify)

**11 What is the main source of information while preparation of workshop**

- BNTU's library fund
- Electronic resources of the library, materials stored on electronic trains
- Scientific journals from the Internet
- Sites, where already prepared summaries, papers and others.
- I use the search engine on the Internet and find interesting / useful material and information for me
- Other (please specify)

**12 What are the ways used to communicate with the lecturers and the BNSU administration**

- Conversation via email
- Communication through social networks
- I use Skype, Viber or similar services
- I don't participate none of the above
- Other (please specify)

**13 What need to be changed in order to increase the library Student Performance**

- In the reading hall, computer hardware and other techniques should be added
- Number of jobs should be added to the reading hall
- The library's electronic services should be added, which will be available from the Internet and internal network
- In the reading hall should be added a relaxation zone
- The number of resources protected on electronic trains should be increased
- The current situation is quite acceptable and the changes are not needed
- Other (please specify)

*Quality Assurance Service*